

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Zhu )

Serial No. : 10/690,514 ) Examiner : Quynh H. Nguyen

Filed : 10/23/2003 ) Group Art Unit: 2614

For : VIRTUAL QUEUING SUPPORT SYSTEM AND METHOD

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450  
Via EFS-web

Certificate of mailing or transmission [37 CFR  
1.8(a)]  
I hereby certify that this correspondence is  
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...../Mary Lee/.....  
Signature

**RESPONSE TO OFFICE ACTION**

Dear Madam, Sir:

In response to the outstanding Office action dated 11/20/2007, please find hereinafter some amendments and remarks.